Clesk Digital GmbH · Am Biehl 5, 57234 Wilnsdorf, Germany
Phone +49 271 3388 5017 · Email support@learn-atc.com

Withdrawal policy

Right of withdrawal

You have the right to withdraw from this contract within 14 days without giving any reason.

The withdrawal period will expire after 14 days from the day of the conclusion of the contract.

To exercise the right of withdrawal, you must inform us (Clesk Digital GmbH, Am Biehl 5, 57234 Wilnsdorf, Germany, phone +49 271 3388 5017, email support@learn-atc.com) of your decision to withdraw from this contract by an unequivocal statement (e.g. a letter sent by post or e-mail). You may use the attached model withdrawal form, but it is not obligatory.

You can also exercise your right of withdrawal online at https://www.learn-atc.com/withdraw-contract. If you use this online function, we will send you without delay, on a durable medium (e.g. by e-mail), an acknowledgement of receipt with the content of your withdrawal and the date and time it was received.

To meet the withdrawal deadline, it is sufficient for you to send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.

Effects of withdrawal

If you withdraw from this contract, we shall reimburse to you all payments received from you, including the costs of delivery (with the exception of the supplementary costs resulting from your choice of a type of delivery other than the least expensive type of standard delivery offered by us), without undue delay and in any event not later than 14 days from the day on which we are informed about your decision to withdraw from this contract. We will carry out such reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of such reimbursement.

If you requested to begin the performance of services during the withdrawal period, you shall pay us an amount which is in proportion to what has been provided until you have communicated us your withdrawal from this contract, in comparison with the full coverage of the contract.

Early expiry for digital content (Section 356(6) BGB)

Digital content bought once (for example courses): your right of withdrawal expires once we have begun to perform the contract, after you expressly agreed that we begin before the withdrawal period ends, confirmed that you know you lose your right of withdrawal by agreeing once we begin, and we provided you with a confirmation on a durable medium.

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Model withdrawal form

(Complete and return this form only if you wish to withdraw from the contract.)

To Clesk Digital GmbH, Am Biehl 5, 57234 Wilnsdorf, Germany, email support@learn-atc.com:

I/We (*) hereby give notice that I/We (*) withdraw from my/our (*) contract of sale of the following goods (*)/for the provision of the following service (*),

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Ordered on (*)/received on (*),

Name of consumer(s),

Address of consumer(s),

Signature of consumer(s) (only if this form is notified on paper),

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Date

(*) Delete as appropriate.